Category	CRMRUS		Salesfo	rce	s	Contact Yo	1	Competitive	1	Microsof	t Dynamics			GoldMine				Zoho	
Orientation Hooted (Saas) Offine Desktop Access / Data Synchronization Included in Cost On-Premise Customization	Pro Ultis Yes Y Yes Y	mate SalesIQ es Yes es No es No	Professional f	Yes Yes Yes Yes Yes Yes Yes Yes No No	Professional No No No Yes	Enterprise Ultimat Yes Yes No Yes No Yes Yes Yes Yes Yes	Yes Yes Yes Yes	Premium Pro No No Yes Yes Yes Yes Yes Yes	Yes Yes	Pro Yes Yes Yes	Sales Yes Yes Yes Yes	OnPremise No No No	Stand Alone No Yes Yes Yes	Premium No Yes Yes Yes Yes	Yes Yes Yes Yes	Yes No No No	Yes Y No b No b	o Enterpris S Yes O No O No O No	Yes Yes No
Customization Included (No Add-On Required) Customization Add-on Included in Total Cost Complete Company-wide Customization Included Custom Roles per User/Group Security		es Yes es Yes es No es Yes es Yes es Yes	Yes Yes No Yes Yes	Yes Yes Yes Yes No No Yes Yes Yes Yes	Yes Yes No Yes Yes	Yes Yes Yes Yes No No Yes Yes Yes Yes Yes	Yes Yes No No Yes	Yes Yes Yes Yes No No No No Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	No No No Yes	Yes Y No b Yes Y Yes Y Yes Y	o No N	Yes No Yes Yes Yes
Data Access Control Field Access Control Agent Job Scheduler (tasks specific for agents) Recurrent Tasks One-Field Saarch System Full Query-by-Example Search	Yes Y	es	Yes Yes Yes Yes No Yes	Yes Yes Yes Yes Yes Yes Yes Yes No No Yes Yes	Yes Yes Yes Yes No	Yes No No Yes Yes	No No Yes Yes No Yes	Yes Ye: Yes Ye: Yes Ye: Yes Ye: No No Yes Ye:	Yes Yes Yes Yes No	Yes Yes Yes Yes No Yes	Yes Yes Yes Yes No Yes	Yes Yes Yes Yes No Yes	Yes Yes No Yes No Yes	Yes Yes No Yes No Yes	Yes Yes No Yes No Yes	Yes Yes No Yes Yes Yes Yes	Yes Y Yes Y No 9 Yes Y Yes Y Yes Y Yes Y	ts Yes ts Yes to No ts Yes ts Yes ts Yes ts Yes	Yes Yes No Yes Yes Yes
Georges Unknoted Groups One Clist Groups One Clist Groups Personal Calcidors Manager Virtual Deatrop Manager Virtual Deatrop Manager One Clist De Adoption ton Compare and Manage Contact Deat Field by Field Limited Sea Und Hose Field Unknoted Sea Und Hose Field Unknoted Sea One Office	Yes Y	es Yes es No es No es Yes es No es No es No es No es No es Yes es Yes es Yes	Yes No No Yes No No No Yes Yes Yes Yes	Yes Yes No No No No No No No No No No No No Yes Yes Yes Yes Yes Yes	Yes No No No Yes No No No No No Yes Yes Yes	Yes Yes No No No No No No Yes Yes No No No No No No Yes Yes Yes Yes Yes Yes Yes Yes	No No No Yes No No No Yes Yes	No No No No No No No No No No No No Yes Yes Yes Yes No No	Yes No No Yes No No No No Yes Yes Yes	Yes No No Yes No No No No Yes Yes Yes	Yes No No Yes No No No No Yes Yes Yes	Yes No No Yes No No No No Yes Yes Yes Yes	Yes No No Yes No No No No No Yes Yes No	Yes No No Yes No No No No No Yes Yes No	Yes No	Yes No	Yes	25 Yes 0 No 0 No 15 Yes 0 No 0 No 0 No 0 No 0 No 0 Yes 15 Yes 15 Yes 16 No	Yes No No Yes No No No No No No Yes Yes
Snippets to facilitate data entry Unlimited Mapping Fields Setting Company Calendars (10 multi-use calendars) Word Processor (Margeable Template Manager) Interaction with E Sign Programs Knowledge Database	Yes Y	es Yes es No es No es No es Yes es Yes es No	No No No Yes Yes	No No No No Yes Yes Yes No No No	No No No Yes Yes	No No No No No No Yes Yes Yes Yes Yes Yes	No No No No Yes	No No No No No No No No Yes Yes	No No No Yes Yes	No No No Yes Yes Yes	No No No Yes Yes Yes	No No No Yes Yes Yes	No No No No Yes	No No No No Ves	No No No No Ves	No No No Yes Yes Yes	No 9 No 9 Yes Y Yes Y	o No o No o No is Yes is Yes is Yes	No No No Yes Yes Yes
Password & License Manager Password Generator Data encryption Integrated Backup System Import Lists from different formats Five mapping setting for recurrent use	Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No es Yes es Yes es No	No No No Yes Yes	No No No No No No Yes Yes Yes No No No	No No No Yes Yes	No No No No No No Yes Yes Yes Yes No No	No No No Yes Yes	No No No No No No Yes Yes Yes Yes No No	No No No Yes Yes	No No No Yes Yes No	No No No Yes Yes	No No No Yes Yes	No No No Yes Yes	No No No Yes Yes No	No No No Yes Yes	No No No No Yes	No	o No o No o No es Yes es Yes o No	No No No Yes Yes
Assignment of leads to different agents Automatic assignment of leads from Internet forms Multi-Live Action Buttons Unlimited assigned different privileges & passwords Several contact list views Integrated On-Track Manager System	Yes Y Yes Y Yes Y	es No es No es No es No es No es Yes es No	No Yes No No Yes No	Yes Yes Yes Yes No No No No Yes Yes No No	Yes Yes No No Yes	Yes Yes Yes Yes No No No No Yes Yes No No	Yes Yes No No Yes	Yes Yes Yes Yes No No No Yes Yes Yes No No	Yes Yes No No Yes No	Yes Yes No No Yes No	Yes Yes No No Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes	Yes Yes No No Yes	Yes Y Yes Y No 9 No 9 No 9 No 9 No 9	es Yes es Yes es No es No N	Yes Yes No No Yes
Private Eye System Agent Time Manager with hourly calculation Consulting Time Manager with hourly calculation F.A.Q. & Trouble Ticket System Image Manager List Manager	Yes Y Yes Y No Y No Y	es No es No es No es No es No	No No No No No	No No No No No No No No No No	No No No Yes No	No N	No No No Yes No	No No No No No No Yes Yes No No No No	No No No Yes No	No No No Yes No No	No No No Yes No No	No No No Yes No	No Yes No Yes No No	No Yes No Yes No No	No Yes No Yes No	No No No Yes No	No 9 No 9 Yes Y No 9 No 9	o No o No o No o No es Yes o No	No No No Yes No No
Goals Manager Procedure Manager Subscription Manager Agent Metrics System Integrated Instant Messenger Postcard Cinator	No Y No Y Yes Y Yes Y	es No es No es No es No es No es No	No No No No No	No	No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No No	Na Na Na Na Na	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No 9 No 9 No 9 No 9 No 9	o No o No o No o No o No o No	No No No No No
Passing System Automatically Triggered Actions by email rules Salesforce Automation Management Account Management Contact Management	Yes Y Yes Y Yes Y	es No Yes es Yes es Yes	No Yes Yes Yes	Yes	Yes Yes Yes	No No Yes	Yes Yes	No No Yes Yes Yes Yes Yes Yes	Yes Yes	No Yes Yes Yes	Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes	Yes Yes Yes	Yes Yes Yes	Yes Y Yes Y	o No es Yes es Yes es Yes	Yes Yes Yes
Opportunity Management Document Management Lead Management Lead Management Lead Routing Lead Societing/Analysis Reporting Dashboards	Yes Y Yes Y No Y	es Yes es Yes es Yes es Yes	Yes Yes Yes	Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes Yes	Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes No	Yes Yes Yes Yes No No	Yes Yes Yes	Yes Yes Yes	Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes	Yes Yes Yes	Yes Yes Yes Yes	Yes Yes No	Yes Y Yes Y No h	es Yes es Yes o No	Yes Yes No
Unindocente Saira Forenastring Group Activity Hagent Freshold of Reports Freshold of Reports Calculated Fraids Sofie are of Business Opportunity Analysis Unilmited Contects Analysis Unilmited Grotates Analysis Unilmited Grotates Analysis	Yes Y Yes Y Yes Y Yes Y Yes Y	es Yes No	Yes Yes Yes Yes Yes Yes Yes Yes Yes No	Yes	Yes No No Yes No Yes No Yes No No No No	Yes No No No No No	Ves No Yes Yes Yes Yes Yes Yes No No	Yes No Ne No Ne No Ne	Yes Yes	Yes	Yes	Yes	Yes Yes Yes Yes Yes Yes Yes Yes No	Yes Yes Yes Yes Yes Yes Yes Yes No	Yes Yes Yes Yes Yes Yes Yes No	No No No Yes No No No No	Yes Y	ts Yes	Yes
Task Manager Unlimited Task Groups Time Zone Indicator Task Lists, Task Calendars and inter-Contact Tasks Unlimited Tasks per Contact Task Assistant	Yes Y Yes Y	es Yes es Yes es Yes es Yes es Yes	Yes Yes Yes Yes Yes	Yes	No Yes Yes Yes	No No Yes	No Yes Yes Yes	No No Yes Yes Yes Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes	No Yes Yes Yes Yes	No Yes Yes Yes	No Yes Y Yes Y Yes Y Yes Y	o No es Yes es Yes es Yes es Yes	No Yes Yes Yes Yes
Activity Management Activity Management Activity History Pending Activities Contact Activity History Notes Tab	Yes Y	es Yes	Yes Yes Yes Yes Yes	Yes	Yes Yes Yes Yes Yes	Yes	Yes Yes Yes Yes Yes	Yes	Yes	Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es Yes es Yes es Yes es Yes	Yes Yes Yes Yes
Westfallow Worldow Management Automatic assignment of all functions Worldow Tasks Automatic assignment of all functions Worldow Tasks Automatic Muse Approval Process Worldow Tasks Updates Worldow Tasks Time deaded Actions Customically Morrison of Templates	Yes Y Yes Y Yes Y Yes Y	es No	No No No No No No No	Yes Yes No No No No Yes Yes	Yes No Yes Yes Yes Yes Yes Yes Yes Yes	Yes	Yes No Yes Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes No Not Yes Yes	Yes Yes	Ves No Yes	Yes No Yes Yes Yes Yes Yes Yes Yes Yes	Yes No Yes Yes Yes Yes Yes Yes Yes Yes Yes	No No No No No No	No No No No No No No	No No No No No No No	Yes No Yes Yes No No No No	No Y	ts Yes No No ts Yes ts Yes ts Yes ts Yes ts Yes ts Yes ty Yes ty Yes ty Yes	Yes No Yes Yes Yes Yes Yes Yes Yes Yes Yes
Costomadoli Woodflow Enail Templates Dates Management Product Catalog Product Catalog Product Catalog Product Catalog And Antice Sale Analytics Sale Analytics Sale Papilates Date Despiration And Gon Included in Cost Late Analytics Date Despiration Add-On Included in Cost Lated Analytics Lated Late	Yes Y	es No es Yes es No es No es No es Yes es Yes es Yes es No es No es No	Yes No No Yes Yes Yes Yes No	Yes Yes Yes Yes Yes Yes No No Yes Yes Yes Yes Yes Yes Yes Yes No No	No No No No Yes Yes No No No	No Yes No No Yes Yes No No Yes Yes Yes Yes No No No No	No Yes No Yes Yes Yes	No No No No Yes Yes No No Yes Yes Yes Yes Yes Yes No No	Yes Yes No Yes Yes Yes Yes Yes Yes	No Yes Yes No Yes Yes Yes Yes Yes Yes Yes	Yes Yes No Yes Yes Yes Yes Yes Yes Yes	Yes Yes No Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes Yes No	Yes Yes No Yes Yes Yes Yes No Yes	Yes Yes No Yes Yes Yes Yes No Yes	Yes No No Yes Yes No No	Yes Y No Y No Y Yes Y Yes Y No	25 Yes 25 Yes 25 Yes 26 No 25 Yes 25 Yes 25 Yes 25 Yes 26 Yes 26 Yes 27 Yes 28 Yes 28 Yes 28 No	Yes Yes No Yes Yes Yes Yes Yes Yes No
Easy Unarchive Full data mining and reporting available Granular Search/Filter on all Fields and Features Saved Searches Data Import Data Import Data Import	Yes Y Yes Y Yes Y	es No es No es No es No es Yes es Yes es No	No No No Yes Yes	No No No No No No No No Yes Yes Yes Yes Yes	No No No Yes Yes	No No No No No No Yes Yes Yes Yes Yes Yes Yes Yes	No No No Yes Yes	No No No No No No Yes Yes Yes Yes	Yes Yes No Yes Yes	Yes Yes No Yes Yes Yes	Yes Yes No Yes Yes Yes	Yes Yes No Yes Yes Yes Yes	Yes No No Yes Yes	Yes No No Yes Yes	Yes No No Yes Yes	No No No No No	No No Yes Y Yes Y Yes Y Yes Y	o No o No es Yes es Yes es Yes es Yes	No No Yes Yes Yes
Compeleta Import Mapping Settings Update Fields in Multiple Records Simultaneously Merge Upon Import Data Export Data Export Data Export Feature Included in Product Data Export Add-On Included in Total Cost	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es Yes es Yes es No	Yes Yes Yes Yes Yes	Yes No No	Yes Yes Yes Yes Yes	Yes No No	Yes Yes Yes Yes Yes	Yes No No	Yes Yes Yes Yes Yes Yes No	Yes Yes Yes Yes Yes No	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes No	No No No Yes Yes	No No Yes Y Yes Y Yes Y Yes Y No 9	o No es Yes es Yes es Yes es Yes es No	No Yes Yes Yes Yes
Data Export To Excel Data Migration Productivity Group Calendaring Group Calendaring Group Calendaring Calendaring Calendaring Calendaring Calendaring Calendaring Calendaring	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es Yes es Yes es Yes es No es Yes	Yes Yes Yes No	Yes Yes Yes Yes Yes Yes No No Yes Yes	Yes Yes Yes No Yes	Yes Yes Yes Yes Yes Yes No No Yes Yes	Yes Yes No No Yes	Yes Yes Yes Yes Yes Yes No No Yes Yes	Yes Yes Yes No	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Yes Yes No Yes	Yes Y Yes Y No P Yes Y	es Yes es Yes o No es Yes	Yes Yes Yes No Yes
Tasks Reminders Composite Telephony Integration (CTI) CTI Add On Included in Cost Included (No Add On Required) Team Selling	Yes Y	es Yes es Yes es No es No es No	Yes Yes No No No	Yes	Yes No Yes No No	Yes Yes Yes Yes Yes Yes No No No No Yes Yes	Yes Yes Yes No Yes Yes	Yes Yes Yes Yes Yes Yes No No Yes Yes Yes Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes Yes No No Yes	Yes Yes No No No	Yes Y Yes Y Yes Y Yes Y No 9 Yes Y	25 Yes 25 Yes 25 Yes 25 Yes 20 No	Yes Yes Yes Yes No Yes
Schedule follow-up activities Call Scripts and Response Forms Included in Cost Custom Forms from Call Script Responses Campaign Manager Basic Campaign Management and Analysis	Yes Y Yes Y Yes Y Yes Y	es Yes es No es No es No	Yes No No No	Yes	Yes No No No	Yes Yes No No No No No No Yes Yes	Yes No No No Yes	Yes Yes No No No No No No Yes Yes	Yes No No No	Yes No No No Yes	Yes No No No Yes	Yes No No No	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	No No No No	Yes	es Yes O No O No O No O Yes	Yes No No No Yes
Included in Cost Non-Email Campaign Management Event Management Marketing Automation Marketing Automation Dip Marketing/Lead Nurturing	Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No	No No No Yes	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes Yes Yes	Yes	Yes Yes Yes Yes	No No Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes Yes	No No No	Yes Y No y No y No y	es Yes o No es Yes o No	Yes Yes No Yes
Email Marketing Email Clear Integrated e-mail System (Internal) Email Clear Integration or Built-In Capability Email Templates Email Transplates Final Tracking View All Email Interactions View Email History from Contact Records	Yes Y	es Yes es Yes es No es No es No es Yes	Yes Yes Yes Yes Yes	Yes	Yes Yes Yes No No	Yes	Yes Yes Yes Yes	Yes	Yes Yes Yes Yes	Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes Yes Yes	Yes Yes Yes No No	Yes Y Yes Y Yes Y No N	es Yes es Yes o No o No	Yes Yes Yes Yes Yes Yes
Mass Email Support Automated Emails Mail Merge Email/Mail Mail Merge Email/Mail: Add-On Req'd, Cost Included Email Ope Cut Direct Contact Links to Social Media	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es Yes es No es Yes es No es Yes es No	Yes Yes Yes No Yes	Yes Yes Yes Yes Yes Yes No No Yes Yes	No No Yes Yes Yes	Yes	Yes Yes Yes Yes Yes	Yes	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	No No No No Yes	Yes Y Yes Y No Y No Y Yes Y Yes Y	es Yes es Yes es Yes es Yes es Yes es Yes	Yes Yes Yes Yes Yes
Articles, Blog Manager Social Media & Form Submitter YouTube Video Manager Pinterest Image Manager Twitter Scheduler System Marketing Other	No Y No Y	es No es No es No es No es No	No No No No	No No No No No No No No No No	No No No No	No No No No No No No No No No	No No No No	No No No No No No No No No No	No No No No	No No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No b No b No b No b	o No o No o No o No	No No No No
Integrated Auto-Responder Unlimited Auto-Messengers Automatic conversion RTE to HTML Easy Duplication of Messages Merged Template based Messages Start on specific date for selected contacts	Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No	Yes Yes No No Yes	Yes Yes Yes Yes No No No No Yes Yes No No	Yes Yes No No No Yes	Yes Yes Yes Yes No No No No No No Yes Yes	Yes Yes No No No Yes	Yes Yes Yes Yes No No No No No No Yes Yes	No Yes No No Yes Yes	No Yes No No Yes Yes	No Yes No No Yes Yes	No Yes No No Yes Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes No	No No No No No	Yes	es Yes es Yes o No o No es Yes o Yes	Yes Yes No No No
Shortcuts for one-Cicki assignment Unimired Messages per Auto-Messenger Trigger Auto-Messenger on Contact Status Trigger Auto-Messenger on Workflow Eavy recofering of messages (insert, reorder, etc.) Upload of Client Portals Keyword Analyzer	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es No	Yes No No Yes	Yes Yes Yes Yes Yes Yes Yes Yes No No No	No No No No No	No N	No No Yes No No	No No No No Yes Yes No No No No	No Yes Yes No No	No No Yes Yes No No	No Yes Yes No No	No Yes Yes No No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	Yes Yes Yes Yes No	No No No No	No h	o No o No es Yes es Yes o No	No No Yes Yes No
Marketing idea Manager Marketing Task Manager Multi-Media Campalign Analyzer integrated Survey System Tracking of Marketing Campaligns Website Prospecting Analyzer	No Y No Y No Y No No Y No Y No Y No Y N	es No es Yes es No es No es Yes es No	No Yes No No Yes	No No Yes Yes No No No No Yes Yes No No	No No No No Yes	No N	No No No Yes	No No No No No No No No Yes Yes	No Yes No No Yes	No Yes No No Yes No	No Yes No No Yes	No Yes No No Yes	No Yes No No Yes	No Yes No No Yes	No Yes No No Yes	No Yes No No No	No b Yes Y No b No b No b	o No es Yes o No o No o Yes o No	No Yes No No Yes No
QR Code Creator ### Commerce Domain Manager One-Click Webstore Creator Website Uploader & Webpage Manager Website Manager	No Y No Y No Y No Y No Y	es No es No es No es No	No No No No	No No No No No No No No	No No No No	No No No No No No No No	No No No No	No No No No No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No b	o Yes o No o No o No	Yes No No No No
Communications Instant E-mails E-mail Encryption E-mail Protection Unlimited - mail accounts Bule Manager Busines and Ill data into contact from such forces	Yes Y	es Yes es Yes es Yes es No es Yes	Yes Yes Yes Yes Yes	Yes	Yes No No No Yes	Yes Yes No No No No No No Yes Yes	Yes No No No Yes	No No No No No No No No Yes Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes Yes No No Yes	Yes No No No No	Ves V	o No	Yes No No No Yes
Paining e-mail data into contacts from web forms One Cluck Potential Searches Interacts with Outlook Ultrafast Searches E-mail Costactart E-mail Contact Tab Bead Confirmation System	Yes Y	es	No Yes No Yes Yes	No No Yes Yes No No Yes	No Yes No Yes Yes	No No Yes Yes No No Yes Yes Yes Yes Yes Yes No No	No Yes No Yes No	No No Yes Yes No No Yes Yes No No No No No No	No Yes No Yes Yes	No Yes No Yes Yes	No Yes No Yes Yes	No Yes No Yes Yes	No Yes No Yes Yes Yes	No Yes No Yes Yes	No Yes No Yes Yes	No No No No No Yes	No b No y No b No y No y No y	O NO N	No Yes No Yes Yes
Bead Confirmation System Telemarketing System Telemarketing Groups Ohat and Stats Telemarketing Script Manager Instant Messenger Send & receive messages inside or outside the network	Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No	No No No No	No No No Yes Yes No No No No	No No No No	No No No No No No No No No No	No No No No	No No No No No No No No	No No No No	No No No No	No No No No	No No No No	No Yes Yes No	No Yes Yes No	No Yes Yes No	No No No Yes Yes	Yes Y Yes Y No Yes Y Yes Y Yes Y	es Yes es Yes o No es Yes es Yes es Yes	Yes Yes No Yes Yes
Virtual Contacts - to the web Dailing Modern Skype SIP (coftphone) Google Voice	Yes Y	es No es No es No es No es No es No	No No No No	No N	No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No Yes No No Yes	No Yes No No Yes	No Yes No No Yes	No Yes Yes Yes Yes Yes	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	No No Yes Yes Yes Yes Yes Yes Yes Yes Yes	No Yes Yes Yes Yes
SAS Mobile Messages Send & Receive System Send / Receives Documents Customer Service Management Customer Support Customer Sall Service (Neb Access via Portal) Customer Sall Service (Neb Access via Portal) Customer Web Access Add-On Rev'd	Yes Y Yes Y Yes Y No N	es No es No es No	Yes No Yes	Yes Yes Yes Yes Yes Yes Yes Yes Yes	No No No	No No No No No No No No Yes	No No No Yes	No N	Yes Yes	No Yes Yes	No Yes Yes	No Yes Yes	No No No	No No No	No Yes No Yes	Yes Yes Yes Yes	Yes Y Yes Y Yes Y Yes Y	es Yes es Yes es Yes es Yes	Yes Yes Yes
Customer Web Access Add-On Regrid Customer Survey Knowledge Base Included in Total Cost Cases Cas Management Case Escalation	No Yes Yes Yes	No N	No Yes No Yes Yes	No No Yes Yes No No Yes Yes Yes Yes Yes Yes	No No No Yes Yes	No No No No Yes Yes Yes Yes Yes Yes Yes Yes	No Yes No No	No N	Yes No Yes Yes Yes Yes	Yes Yes Yes Yes	No Yes Yes Yes Yes	Yes No Yes Yes Yes Yes	No Yes No Yes Yes	No Yes No Yes Yes	No Yes No Yes	No Yes Yes No	No h Yes Y Yes Y	Ves O No es Yes es Yes O Yes O No	Yes Yes Yes Yes
Financial Integrated Invoice System Charge Credit Card from Invoices Charge ACH Checks from Invoices Calculation of Commissions for Affiliates Commission Override at Throce Invoice Invoice	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No	No No No	No	No No No No	No	No No No No	No No No No No No No No	No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No		o No es Yes es Yes es Yes es Yes	Yes Yes Yes Yes
Service and Product Invoices Save of search shortcuts Invoice Group System Ability to create unlimited invoices Interaction with Media Campaign Analyzer Recurrent invoices	Yes Y Yes Y Yes Y No Y Yes Y	es No	Yes No No No No	No No Yes Yes No No No No No No No No No No No No	No No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No Yes	No No No No No No		es Yes es Yes es Yes es Yes es Yes es Yes o No es Yes	Yes Yes Yes Yes Yes No Yes
E-mail, Print and Fax invoices Use of Snippests to create Service invoices Automate total calculations in Service Invoices Recording of Partial Payments Private Notes Recording of Invoice Payments in Bank Register	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No	No No No No No	No No No No No No No No No No No No	No No No No No	No No No No No No No No No No No No	No No No No No	No N	No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No y No y No y No y No y No y	25 Yes 0 No 0 Yes 25 Yes 25 Yes 26 No	Yes No Yes Yes Yes No
Export to Excel Product and Inventory Unlimited Products Several Images per Product Catalog Creation and Printing Web Store Creator with integrate PayPal	Yes Y Yes Y Yes Y	es No es No es No es No	No No No No	Yes Yes Yes Yes Yes Yes Yes Yes No No	No Yes No No	No No Yes Yes No No No No No No	No No No No	No No No No No No No No	Yes No No No	No Yes No No	No Yes No No No	No Yes No No No	No No No No	Yes No No No	Yes No No No	No No No No	No Y No Y No Y No Y No Y	Yes Yes Yes Yes Yes Yes Yes Yes	Yes Yes Yes Yes
Account Receivables Payment Plant Manager Charge directly with Credit Cards Charge directly with ACH checks Charge with Check Drafts (printed checks) Recording of payments in Bank Register	Yes Y	es No es No es No es No es No es No	No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No	No No No No	No No No No No	No Y No Y No P No P	Yes Yes No No No No	Yes Yes No No No
Trigger Auto-Messengers on failed payment levelor excitation from Receivables Recurrent Receivables Automatic Triggering of Commissions Manage up to the credit carets per contact Access Psymbles Creation of Psymbles for Cilents and Affiliates	Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No	No No No No	No	No No No No No	No No No No No No No No No	No No No No	No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No	No No No No No	No No No No	No Y Yes Y No Y No No No	Yes The second of the second o	Yes Yes Yes No
E-mail, Fax, Print Commission (Payable) Reports Recurrent Payables Consolidate same-contact payments Bank and Checks Manage unlimited Banks, Credit Cards, Loans, etc. Print Check Drafts	Yes Y Yes Y Yes Y	es No es No es No es No	No No No No	No	No No No No	No N	No No No No	No N	No No No No	No No No No	No No No No	No No No	No No No	No No No No	No No No	No No No No	No Y No No N	es Yes O No O No	Yes Yes No
Print Unlimited checks Integrated Reconciliation System Interaction with ReceivablesPayables Print Envelopes and Endorsements Unlimited Unilevel Commission System Percentage or dollar amount	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No	No No No No No	No No No No No No No No No No No No	No No No No No	No No No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No	No No No No No No	No No No No No	No No No No No	No No No No No	No No No No	No No No No No	No No No No No No No No	No b	o No o No o No o No o No N	No No No Yes No
Create Psyables by Printed Checks or PsyPal Financial Desktop Forecasting of Receviables, Psyables and Invoices Products Sold by Date Range Bank Balances by Date Range Date Reduction Analyzer Octimize Monthly Gudset for all debts	Yes Y Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No es No es No	No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No No	No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No	No h	o No o No o No o No o No o No	No No No No No
Saves payment time and money Budget Center Scenario Budgeting Amortization Loan Center Manage unlimited ican scenarios Quote Generation/Management	Yes Y	es No es No es No es No es No es No es Yes	No No No No No No	No Yes Yes	No No No No No No	No No No No No No No No No No Yes Yes	No No No No No	No N	No No No No No No Yes	No No No No No Ves	No No No No No Yes	No No No No No No Yes	No No No No No No	No No No No No No	No No No No No	No No No No No No	No I No I No I No I No I	0 No 0 Yes	No No No No No Ves
Quote Generation/Management Induded Partner Relationship (Right (PRM) PRM Induded PRM Add-On Induded in Total Cost Partner Self-Service (Web Access) Included in Product Affiliate Management	Yes Y Yes Y Yes Y Yes Y Yes Y	es No es No es No	No No No	No No No No No No No No	Yes No No	Yes Yes No No No No No No	No No No	No No No No No No	Yes No No	Yes No No	Yes No No	Yes No No	No Yes No No	Yes No No	Yes No No	No No No	No h	O Yes O No	Yes Yes No No
Upload of Affiliate Portals Affiliate Lead Finder Advertiting Place Manager Affiliate Media Marketplace Unilmited Unilevel Commission Affiliate System Affiliate Web Portal		es No es No es No es No es No es No	No No No No No	No No No No No No No No No No	No No No No No	No No No No No No No No No No	No No No No	No No No No No No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No	No No No No No		ts Yes	Yes Yes Yes Yes Yes
	Note: All information I	based on publicly ava	iilable information a	s of April, 2016. All copyri	ghts remain the pro	operty of their respective	owners.												